

# DESKTOP SUPPORT

## WE'VE GOT YOU COVERED



Our team of certified technicians specialize in complete hardware support and service to maintain your equipment. We service all products under warranty whether purchased from Dymaxion or anywhere else.

Some of the services we provide:

- Initial installation and configuration of operating system with updates
- Installation of 3rd party customer supplied applications, including Microsoft Office and Office 365
- Monitoring of desktop/laptops for non-standard applications
- Installation, updating and monitoring of Antivirus/Antimalware
- Assist with software compatibility issues when they arise
- Troubleshooting of desktop/laptop performance and stability issues
- Installation of peripherals including printers, scanners, etc.
- Basic user and network configuration and data transfers from existing systems